



Toll Free 1800 729 434
 Ph: 0409395577
 Ph: 0881667706
 ABN - 15 588 234 923



Account Name: _____
 Name of Applicant _____ Position if applying on behalf of Business _____
 Date of Birth _____ Drivers Licence Number _____
 I am applying as a Individual Business _____
 Business name _____ ABN _____
Instalation Address Property Name _____
 Street Address _____
 Suburb _____ State _____ Post Code _____
Postal Address if different from Installation Address
 Street Address _____
 Suburb _____ State _____ Post Code _____
Contact Details
 Ph Business Hours _____ Ph After Hours _____
 Mobile _____ Fax _____
 Email _____

Please Provide me with a RBWiFi email address

@rbwifi.com.au

| Unlimited RBWiFi Fixed Wireless Plans | | | Mobile BYO Sim Only Plans | | | |
|---------------------------------------|--------------|-------------|--|------|---------|-------------|
| Plan Speed | Anytime Data | Please Tick | Voice | Data | Monthly | Please Tick |
| 4/1 Mbps | \$25.00 | | Unlimited Talk and Text | 2 | \$31.00 | |
| 12/2 Mbps | \$50.00 | | Unlimited Talk and Text | 5 | \$36.00 | |
| 25/5 Mbps | \$80.00 | | Unlimited Talk and Text | 10 | \$46.00 | |
| 50/20Mbps | \$97.00 | | Unlimited Talk and Text | 30 | \$69.00 | |
| | | | Unlimited Talk and Text | 40 | \$80.00 | |
| Installation \$300 | | | Data Only SIM () 2Gb \$25 () 10GB \$42 () 30GB \$58 () 60GB \$88 | | | |

| Porting Authority | Current Provider | Account Number | Phone Number |
|-------------------|------------------|----------------|--------------|
| 1 | | | |
| 2 | | | |
| 3 | | | |

| NBN FTTP FTTB, FTTN, Fixed Wireless | | Satellite NBN Plans | |
|-------------------------------------|------------------------|---------------------|------------------------|
| NBN Plan | Monthly Charge Inc GST | NBN Plan | Monthly Charge Inc GST |
| 25/5 50GB | \$59.00 | 12/1 15GB | \$34.95 |
| 25/5 300GB | \$69.00 | 12/1 45GB | \$44.95 |
| 25/5 Unlimited | \$79.90 | 12/1 70GB | \$69.95 |
| 50/20 50GB | \$77.00 | 25/5 15GB | \$39.95 |
| 50/20 300GB | \$87.00 | 25/5 45GB | \$55.00 |
| 50/20 Unlimited | \$97.00 | 25/5 70GB | \$74.95 |

50/20 is no longer available for Fixed Wireless NBN and 75/10 has taken its place at the same price

All NBN Plans are on a 24 Month Contract with a setup fee of \$150 which goes on first bill

ALL Remote RBWiFi Fixed Wireless Connections will Incur an additional \$20 per month. When using 2 or more Solar sites. Plans

Option of Casual Contract has a minimum term of 1 month, or 6 months if paying six months in advance or, 24 Month Contract Data Allowance

All Data plans can be used at any time of the day Except Satellite NBN wich has Peak and off peak times.

Connection speeds

Plans are based on the Peak speed of your chosen plan. However speed for Customers will dependent on Location, Signal Strength, volume of traffic through RBWiFi Network, Your equipment, Software and download source.

Terms and Conditions

Subscription fees are to be paid six months in advance if paid by Cash, Cheque or Money order

Subscription fees are deducted on the first of every Month, when Paying by Direct debit using your Credit Card. Direct Debit Authority Form ID Req

The first and last month are Billed Pro rata Basis.

CPE Remains the Property of RBWiFi (Device on roof and Power Supply)

Cancellation of Service

Casual Contract requires 30 days Notice in writing to admin@rbwifi.com.au

24 Month requires 30 days notice in writing to admin@rbwifi.com.au and has an early termination fee of \$150.

Signature

Date



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Direct Debit Authority Form
 Post to 72 South Tce Peterborough SA 5422
 or email to admin@rbwifi.com.au

I CONFIRM THAT I HAVE READ AND AGREE TO THE TERMS AND CONDITIONS BELOW

RBWiFi Customer Details Requesting Direct Debit

Name _____ Street Address _____
 Suburb _____ State _____ Postcode _____

RBWiFi offers (2) payment methods. Please complete the details below for the payment method of your choice.

Cash or Cheque, 6 monthly

Please post or deliver Payment to 72 South Tce Peterborough SA 5422

Please allow sufficient amount of time for processing before the end of the month to avoid Suspension of account

Credit Card Option via Tax invoice or Direct debit from Credit Card

I request that RBWiFi ABN 15588234923, Draw under this Direct Debit Authority and be paid from our below credit card account.

Card Number

CCV

Name on Card _____ Expiry _____

Signature _____ Date _____

DDR Service Agreement

This DDR Service agreement forms a part of the Terms and Conditions of the DDR Authority and should be read in conjunction with the DDR Authority

DDR's are a convenient payment mechanism and can be arranged for once off payments, ongoing payments, for fixed amounts or amounts that vary from time to time.

The basis on which the DDR will be processed is as nominated in RBWiFi contract for Monthly Internet and Phone Usage.

Stopping or Cancelling your DDR

You may stop, cancel, alter or defer your DDR at any time by contacting RBWiFi and providing at least 14 business days Written Notification to admin@rbwifi.com.au

DDR Dispute Resolution

If you wish to dispute any DDR transaction that we have processed you should contact RBWiFi at admin@rbwifi.com.au or Phone 0409395577

Alternatively you may dispute a DDR transaction by contacting your Financial institution. If we fail to resolve any dispute you raise with us and you wish to make a formal claim you should contact the Financial institution that holds your account and lodge with them your DDR Customer Claim Form with your Financial Institution they will investigate whether the Transaction was authorised by you

If the transaction date was no earlier than 12 months from the date of your claim you should receive a response within 7 days from the date of your claim.

If the transaction date was made earlier than 12 months from the date of your claim you should receive a response within 30 days from the date of your claim.

Non Business days

If your DDR falls due on a weekend or public holiday we will process it on the next Business day

Clear Funds

You should ensure that you have sufficient funds in your account to enable the DDR on its due date to be honoured by your Financial Institution.

Returned or Dishonoured DDR's

If your DDR is dishonoured or returned unpaid by your Financial Institution for any reason then a \$40 Dishonour fee will be charged to your account. We also reserve the right to suspend or cancel your monthly Data or Phone Plan until any outstanding monies are paid.

Your Records

We will not disclose any details of your DDR to any person or corporation unless we are require to do so by law.

Your Account

You should be aware that some Financial Institutions may not allow DDR's to be processed to certain types of accounts. You should check with your Financial Institution or recent statements to ensure correct details are provided on the DDR Authority.

EFT Payment

Automatic EFT via Internet transfer available using the following details.
 Collinge Cabling Services Pty Ltd BSB 105-005 Acc 074 587 240
 If you Choose this payment method please make sure Your name is the reference number so we can allocate the payment to your account

If you wish to make any inquiries about your DDR you can contact us by writing to admin@rbwifi.com.au or 0409395577

Signature

Date